

**ENHANCED 9-1-1 NETWORK SERVICE
CUSTOMER ACCEPTANCE AGREEMENT
(NON-COUNTY SYSTEMS)**

This confirms an agreement between Ameritech and _____
_____ ("Customer")
located at

_____ to install Enhanced 9 - 1 - 1 _____ service as described in
Ameritech's I.C.C. Tariff No. 5, Part 8, Section 3. Customer's Service Area is defined as the area
within the boundaries of

_____.

The contract becomes effective when signed and shall automatically terminate _____ months(s)
from date of cutover.

In the event the Customer cancels this Agreement prior to establishment of the Enhanced 9 - 1 - 1
service, Ameritech will be reimbursed by the Customer for all costs incurred.

Enhanced 9 - 1 - 1 is a telecommunications service which provides certain features such as Automatic
Number Identification ("ANI"), Automatic Location Identification ("ALI") and Selective Routing of
9 - 1 - 1 calls to a specific Public Safety Answering Point ("PSAP") which is selected from the various
PSAP's servicing customers within the Enhanced 9 - 1 - 1 customer's service area. Enhanced 9 - 1 - 1 is
further defined by tariff.

The customer elects to pay Enhanced 9 - 1 - 1 subject to the following conditions.

- A. Customer elects a contract period of _____ months. During this period the monthly
rate for Enhanced 9-1-1 is \$_____ per 1000 exchange access lines and is not
subject to Ameritech - initiated rate changes.
- B. The Customer shall be responsible for Enhanced 9-1-1 monthly rates for the period of
months stated in A. above. The maximum termination charges associated with this
Agreement are \$ _____. If Customer requests termination of any or all Enhanced
9-1-1 services prior to the expiration of this Agreement, Customer will be liable for an
amount equal to the number of months remaining in the term multiplied by the monthly
rate per 1000 exchange access lines multiplied by the existing number of such items being
billed.
- C. An Initial Non-Recurring Charge ("I.N.C.") of \$ _____ per 1000 exchange access
lines at the time of Cutover is applicable to the establishment of the Enhanced 9 - 1 - 1
service.
- D. Customer may elect to prepay all or a portion of the monthly rate in accordance with the
Regulations of I.C.C. Tariff No. 5.

Ameritech has entered into agreements with companies referred to as Ameritech Authorized
Representatives.

Ameritech Authorized Representatives are independent companies. If selected by you, they are
compensated by Ameritech to assist you in the selection and ordering of Ameritech products and
services under applicable agreements.

Ameritech's Authorized Representatives may offer their own line of non - Ameritech products and services under separate agreements for price, terms, and conditions. The evaluation, selection and performance of these non-Ameritech products, and integration thereof, should be done independently of Ameritech offerings.

The service and performance standards of Ameritech's network offerings are governed by tariff, Ameritech ultimately is only responsible for proper performance of it's network offerings.

All terms and conditions of the Enhanced 9 - 1 - 1 service offering are set forth in the applicable tariff, which fully determines the rights and obligations of the Customer and Ameritech.

NO REPRESENTATIONS OR AGREEMENTS, EITHER WRITTEN OR ORAL, SHALL ALTER OR IN ANY WAY EFFECT THESE RIGHTS OR OBLIGATIONS.

Customer : _____ Ameritech

By : _____ By :

Title : _____ Title :

Date : _____ Date :

Authorized Representative : _____

Date : _____

