

ENHANCED 9 - 1 - 1 NETWORK SERVICE  
CUSTOMER ACCEPTANCE AGREEMENT  
(COUNTY SYSTEMS ONLY)

This confirms an agreement between Ameritech and \_\_\_\_\_  
\_\_\_\_\_ ("Customer")

located at \_\_\_\_\_  
to install Enhanced 9-1-1 \_\_\_\_\_ service as described in  
Ameritech I.C.C. Tariff No. 5, Part 8, Section 3. Customer's Service Area is defined as the area  
within the boundaries of \_\_\_\_\_.

This contract becomes effective when signed and shall automatically terminate \_\_\_\_\_  
months(s) from date of cutover.

In the event the Customer cancels this Agreement prior to establishment of the Enhanced 9-1-1  
service, Ameritech will be reimbursed by the Customer for all costs incurred.

Enhanced 9-1-1 is a telecommunications service which provides certain features such as Automatic  
Number Identification ("ANI"), Automatic Location Identification ("ALI") and Selective Routing of 9-1-  
1 calls to a specific Public Safety Answering Point ("PSAP") which is selected from the various  
PSAP's servicing customers within the Enhanced 9-1-1 customer's service area. Enhanced 9-1-1 is  
further defined by tariff.

The customer elects to pay Enhanced 9-1-1 subject to the following conditions.

- A. Customer elects a contract period of \_\_\_\_\_ months. During this period  
the monthly rate for Enhanced 9-1-1 is \$\_\_\_\_\_ per 1000 exchange  
access lines and is not subject to Ameritech - initiated rate changes.
- B. The Customer shall be responsible for Enhanced 9-1-1 monthly rates for the period  
of months stated in A above. The maximum termination charges associated with  
this Agreement are \$\_\_\_\_\_. If Customer requests termination of any or  
all Enhanced 9-1-1 services prior to the expiration of this Agreement, Customer will  
be liable for an amount equal to the number of months remaining in the term  
multiplied by the monthly rate per 1000 exchange access lines multiplied by the  
then existing number of such items being billed.
- C. An Initial Non-Recurring Charge ("I.N.C.") of \$\_\_\_\_\_ per 1000 exchange  
access lines at the time of Cutover is applicable to the establishment of the  
Enhanced 9-1-1 service. No portion of the I.N.C. will be refunded. Customer shall  
be responsible for all I.N.C. and monthly charges and applicable taxes.
- D. Customer may elect to prepay all or a portion of the monthly rate in accordance with  
the Regulations of I.C.C. Tariff No. 5.

Ameritech has entered into agreements with companies referred to as Ameritech Authorized  
Representatives.

Ameritech Authorized Representatives are independent companies. If selected by you, they are  
compensated by Ameritech to assist you in the selection and ordering of Ameritech products and  
services under applicable Ameritech agreements.

Ameritech Authorized Representatives may offer their own line of non-Ameritech products and services under separate agreements for price, terms, and conditions. The evaluation, selection and performance of these non-Ameritech products, and integration thereof, should be done independently of Ameritech' offerings.

The service and performance standards of Ameritech's network offerings are governed by tariff. Ameritech ultimately is only responsible for proper performance of its network offerings.

All terms and conditions of the Enhanced 9-1-1 service offering are set forth in the applicable tariff, which fully determines the rights and obligations of the Customer and Ameritech.

**NO REPRESENTATIONS OR AGREEMENTS, EITHER WRITTEN OR ORAL, SHALL ALTER OR IN ANY WAY EFFECT THESE RIGHTS OR OBLIGATIONS.**

Customer: \_\_\_\_\_

Ameritech

By: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Authorized Representative: \_\_\_\_\_

Date: \_\_\_\_\_