

INTRODUCTION

Section 7:

CONTRACTS/AGREEMENTS

Description:

Telecommunications companies participating in 9-1-1 systems may require varying contracts and/or agreements to protect privacy, rights and information.

This section contains sample contracts and agreements that have been used by the telecommunications industry. Your company may or may not require these, or it may require others that you will develop. It is advisable to consult with your company's contract and/or legal department for direction.

Comments:

Contracts and agreements provide the foundation for implementation and maintenance activities, and should clearly define roles, responsibilities and performance expectations.