

INTRODUCTION

Section 3:

PROJECT TIMELINE

Description:

The 9-1-1 System Provider will be partnering with the Emergency Telephone System Board to establish the on-line date of their 9-1-1 system. It is imperative that all participating telecommunications carriers understand, agree with, and meet project time frames to ensure a timely implementation.

The information and examples contained in this section have been used by telecommunications carriers since the inception of the 9-1-1 program. To meet the needs of our customers, some time frames may require negotiation and/or adjustment.

Regular communication of project and critical date status between participating telecommunications carriers and customers is imperative to a successful implementation.

Comments:

The following provide examples based on an evolution of system implementations to date. In our continuing efforts to enhance overall system implementations, please share any ideas that may improve quality and/or efficiency.