

ILLINOIS TELECOMMUNICATIONS ASSOCIATION 9-1-1 PLANNING GUIDE

PURPOSE: The implementation and maintenance of an enhanced 9-1-1 system is a complex process requiring ongoing effective communication and coordination of multiple activities between the telecommunications carriers, vendors, and customers.

The ITA Planning Guide represents a collective effort by members of the ITA 9-1-1 subcommittee to develop implementation guidelines through the compilation, updating, and presentation of various implementation examples.

USE: The ITA Planning Guide represents the evolution of the implementation process since the inception of 9-1-1 in Illinois, and is dynamic in nature. The Guide is intended to be utilized as a tool in the implementation of 9-1-1 systems, and is not designed to replace local telecommunications carriers practices.

The Guide is divided into Sections, based on the nature of the activities described.

UPDATES: Members of the ITA 9-1-1 subcommittee will update the guide on an annual basis.

QUESTIONS: Questions pertaining to the guide should be directed to the Illinois Telecommunications Association office at 217/525-1044. The ITA representative will provide additional contact information to meet your information requirements.

DATED: May 1, 2000

INTRODUCTION

Section 1:

LEGISLATION

Description:

The activities required for the implementation and maintenance of 9-1-1 services are governed by the State of Illinois, under the jurisdiction of the Illinois Commerce Commission.

The information contained in this section pertains to the Emergency Telephone System Act (50 ILCS Act 750), the 83 Illinois Administrative Code (Parts 720, 725, 726, 727 and 728) and associated legislative amendments governing 9-1-1 service.

Comments:

It is imperative that the reader fully understand and keep abreast of legislative requirements and changes governing the implementation and maintenance of 9-1-1 service.